The Swimming Hole Online Booking Tutorial

1. Go to The Swimming Hole Website and click on <u>Online Lap Lane Booking</u>.



2. Follow the link Click here for link

	HOME	FACILITY	AQUATICS	PERSONAL TRAINING	GROUP FITNESS	CALENDAR	MEMBERSHIP RATES/ DAY FEES	GET IN TOUCH	
	0111	IT LADI		-					
	UNLIP	NE LAP L	ANE BOC	JKING					
	June 10, 2020								
	Here's the sco	oop on booking a L	ap Lane!						
	Follow t	he lin https://the	wimmingholestov	a, thememberspot	com/Account/L	nin			
	 Sign in a 	s a Member, or cre	ate a Member Log	in if you don't have	one. If you did n	ot provide us with	an email address wh	en you	
	complet	ed your membersh	ip application you	will need to call us	to provide us wi	th one when we re	open to allow you to	access your	
	member	ship account secu	rely.						
	Not a M	ember? Register a	s a Non Member to	book and pay for	our Lap Lane (C	ost \$21)			
	• Go to th	e Appointments Ta	ib						
and the second	Select Lo	ocations							
-	 Select A 	ppointment Type L	ap Lane						
ADD DOUGHT	 Book yo 	ur time slot (Maxi	mum permitted is	90 Minutes)					1
The lot of	Checkou	ut (Free for Memb	ers/\$21 for Non N	(embers)					and a second
	 You may 	book up to one da	y in advance						10000
1	One boo	oking Per day							1000
-	 One swi 	mmer per lane (If	you reside togethe	r you may split a la	ne with another	member of your h	ousehold to Lap Swir	n)	a second de

3. You will arrive on this page. If you have a current valid membership without and Online Account, continue to the next step. **If you are a Non-Member/Day Guest skip to Step 10. If you already have an account and want to know how to make an Online Booking, go to Step 14.**

<>		© Detailmetingholestowe themaniberget con	0	Å Ø +
	HOME JOIN NOW ONLINE STORE	where water lives - APPOINTMENTS - WORKOUTS Please login to continue	SHOPPING CART LOG IN	
	Have an account? Please login now! User Name	Have a membership at this location, but not an online account? Register Now	Don't have an account or a membership at this location? Register as a Non-Member. Register	È
	Password Forgot user name? Forgot password?			
	Log h			

Creating Online Account for Current TSH Members

4. If you are a current member of TSH without an Online account, click the center **Register Now** button.



5. Begin creating an account. **The email you provide for your Online account must be the same email you provided TSH when creating your membership.**

	iii theswimmingbolestowe,thememberspot.com	¢	Δ Ø +
	THE SWIMMING HOLL re-thomas and the second		
HOME JOIN NOW ONLIN	Where water lives NE STORE - APPOINTMENTS - WORKOUTS	SHOPPING CART LOG IN	
Create an account.			
Please enter the fields as pror E-mail address on your membership	npted to create an online account for your me	mbership.	
Next			

6. Once you have entered the correct email address, a confirmation code will be sent to you. Type in the confirmation code into the box. If you did not receive an email, check the Spam folder in your email. The Confirmation Code will expire in 10 minutes if not used. If you do not complete this step within 10 minutes, re-enter your email and you will receive a new code.

SWIMMING HOLE The second second		
Where water (were APPOINTMENTS · WORKOUTS create an online account for your me brea your main now and enter the code provided. Indireck your spam filter if you do not receive the email.	SHOPPING CART LOG N	
	APPORTMENTS · WORKOUTS Create an online account for your me Ared your small now and start the code provided. ac dued, your spam filter If you do not necessive the email.	SHOPPING CART LOG IN PPONTMENTS WORKOUTS SHOPPING CART LOG IN Create an online account for your membership. Area your small now and effor the code provided. a check your spam filter If you do not receive the email.

7. Create your Username and Password. **Remember your username and password as they will be needed** for you to login to your Online account

	a thesistening/solitors.themetherspot.com	ĉ	â Ø
HOME JOIN NOW ONL	where water lives NE STORE - APPOINTMENTS - WORKOUTS	SHOPPING CART LOG IN	
Please enter the fields as pro User Name	mpted to create an online account for your me	mbership.	
(must be between 6 and 30 characters) Password	four password must match the following requirements: X Must be at least 8 characters X Must contain at least one upper-case letter		
Confirm Password Create Account	Must contain at least one lower-case latter Must contain at least one number Cannot contain the word "password"		

8. Once you complete Step 7, you will see your account page with your Transaction History, Recent Visits, and upcoming appointments or classes.

	iii theswimmingholestowe.thememberspot.com	Ċ	ô đ
	where water live	F	
Transaction History	Recent Visits	June	10
Your account is currently in good standing.	Location Date/Time The Swimming Hole 1/6/2020 5:58:13 AM The Swimming Hole 1/2/31/2019 7:42:01 AM	Tuesday	10
View transaction history	The Swimming Hole 12/30/2019 9:20:00 AM The Swimming Hole 12/23/2019 9:16:05 AM The Swimming Hole 12/16/2019 8:34:04 AM View entire Visit History	Sunday, June 14, 2020	H
	Unused Packages	Monday, June 15, 2020	
	Name Expires Remaining	Tuesday, June 16, 2020	
		Wednesday, June 17, 2020	-

9. To see how to book a lap lane, class, or appointment, skip to Step 14.

Creating Online Account for Non-Member Day Guests

10. Click on the <u>Register</u> button on the far right under the Non-Member category



11. Fill in the following information. **Remember the Username and Password you create as those will be used to login for any future bookings.**

HOME JOIN NOW ONLINE STORE	APPOINTMENTS +	WORKOUTS	SHOPPING CART LOG IN	
Register				
First Name*		Email*		_
Last Name*		User Name*		
Street*		(must be between 6 and	30 characters)	
Street 2		Password*		
		Confirm Password*		
City		Your password must m	hatch the following requirements st be at least 8 characters.	
State*		× Passwords mus × Passwords mus	st have at least one uppercase ('A'-Z'). st have at least one lowercase ('a'-z').	
Zip/Postal Code*		Passwords mus Cannot contain	st have at least one digit (0°-9'). the word "password"	
Country*				
United States		\$		
Phone Number*				
	Home	+		

12. Once you have Registered, you will arrive at your empty account page. To purchase a day pass or class passes, go to the Packages button under the Online Store tab.

	iir theswimmingholestowe thememberspot.com		
	THE SWIAMMING HOLE Were Network		
	where water lives	F	
HOME JOIN NOW ONLINE STORE PACKAGES	· APPOINTMENTS · WORKOUTS SHO	DPPING CART MY ACCOUNT + LOG OUT	
Transaction History	Recent Visits	June	16
Your account is currently in good standing.	Location Date/Time View entire visit history	Tuesday	10
View transaction history	Unused Packages	+ +	H
	Name Expires Remaining	Sunday, June 14, 2020	
		Monday, June 15, 2020	
		Tuesday, June 16, 2020	

13. Once under the Packages tab, you can select and purchase your desired pass.

> 		a theswimminghalestowe.thememberspot.com	Ċ		۵
и июц эмон	OW ONLINE STORE +	THE SWIMMING LOCAL WARNER Where water lives APPOINTMENTS - WORKOUTS SHOPPIN	IG CART MY A	ICCOUNT - LOG	OUT
Locations The Swimming Hole	Search	Ten Class Package The Swimming Hole 10 Sessions	\$1	70.00	Add to Cart
Package Types Bookings Class	0	Adult (18-64) Single Day Pass The Swammig Hole 1 Session - I minute per session Sessions Expire: 6/17/2020	\$	21.00	Add to Cart
		Jr 2-17 yr Single Day Pass The Swimming Hole 1 Session • 60 minutes per session	\$	15.00	Add to Cart
		Senior (65+) Single Day Pass	\$	19.00	Add to Cart

To see how to book a lap lane, class, or appointment, continue to the next step.

Creating an Online Booking

14. Under the Appointments Tab, select Location Reservation to schedule a lap lane or private gym/studio or select <u>Classes</u> to book an upcoming class.

1		ii theseimningholestose then	enberspot.com	6		0 0 +	(K) > [[[]]	ä theseimmingholestoer	thememberspot.com	6
HOME JOHNOW ON	UNE STORE -	SWIMMI SWIMMI PONIMENS - WORDS APPONIMENS - WORDS APPONIMENS	ng Er lives 15 SHO	PPING CART 1	NY ADCOUNT - LOG D	ut	HOME JOH NOW ONEJ	SWMM ISU SWV	ter lives NUTS BHOPPING CAR	T MYACCOURT - LOG OUT
Step 1		APPOINTMENT WIZARD	Jun 16, 20	20	Today	4 1	Glub	Wednesda: APPOINTMENT WIZARD		
Select your filters below	141	CLASSES	and the second	Tree 8	Paralle Tim Real	Receipt Review Review	The Swimming Hole \$	CLASSES		
Club	100.44		. cand f		A THE REAL PROPERTY AND A	COMPANY AND A COMPANY	Sessions on or after	Sinde Englinent	9:00 - 9:45 AM Charlot Wed. Jun 17, 2020	Enrol Now!
The Swimming Hole 0							Today			10 spots left
	8:00 AM						Glass Type	Thursday, June 18, 2020		
Appointment type	0:00 AM						Any 0			
(~~ •)	10 00 AM						Enrollment Type	Fresh Air Boot Camp	8:30 – 9:30 AM Sean H	Enrol Now!
Location							Any a	O Show Cutate	Thu, Jun 18, 2020	10 spots left
Al 0	11.00 A(A							000000000000000000000000000000000000000		
	12.05 (%)						Show classes not available online	Monday, June 22, 2020		
Step 2	1.02 PM							C Total Body Burn	9:00 - 9:45 AM Charles	te Brynn
Click or tap on any available (white) time stril on the right to schedule an appointment	10000							Single Errolment	Mon, Jun 22, 2020	Enrol Nowt
and an exciting an experiment.	200 PM				1					10 spots left
Blue time slots are unavailable.	3,03 PM							Tuesday June 23, 2020		
Links with a contraction							Doan "Miles 100 second state the second second case ("second" in a	new tob		

15. For a class booking, select the Enroll Now button for your desired class. To schedule a lap lane or private gym use, select the time and desired lane. Available times slots are white spaces.

		E · APPOINTM	ENTS - WORKOU	ITS SHO	OPPING CART M	Y ACCOUNT - LOG	OUT
ocation Reservation	S		pana	h = 40, 0			
Step 1 Select your filters below		Widolfa Pland		Jun 16, 2	020	locay	
Club	7:00 AM	Kilder Poo	Larve 1	Lane 2	Citer 3	Lang 4	Lane o
The Swimming Hole \$	8:00 AM						
Appointment Type							
Lap Lane Booking \$	200 AM						
Location	10:00 AM						
All \$	11:00 AM						
J	12:00 PM			12:00 PM New)		
Step 2	1:00 PM						
Click or tap on any available (white) time slot on the right to schedule an appointment	2:00 PM						
Blue time slots are unavailable.	3.00 PM						
Using the calendar	4:00 PM						
To change days, either click the							
calendar icon or use the arrows to the	5:00 PM						

16. Once you have clicked on the white space you would like to reserve for yourself, select either Lap Lane or Private Gym/Studio, confirm date and time, then type in either 30, 60, or 90 for the How Long Box.

	ii theswimminghalestowe.thememberspat.com	C	
HOME JOIN NOW ONLI	New Appointment	X MY ACCOUNT - LOG OUT	
Location Reservations Step 1 Seter your titles below Club The Swimming fole Applications Lap Lane Booking C Location As C	What Price Lap Lane Booking Price When 0 June 16 Jan 16 Start Location 12 0 How long 1	tionship Tooley M Carese nbership	Lane 5
Step 2 Cick or tag on any available (while) time acts on the right to schedule an apgrothment. But time stots are unavailable. Using the calendar of the schedule and the schedule of the optic of the "Stock" batts of the schedule batts of the optic of the "Stock" batts of the schedule batts of the optic of the "Stock" batts of the schedule batts of the optic of the "Stock" batts of the schedule batts of the optic of the "Stock" batts of the schedule batts of the optic of the "Stock" batts of the schedule batts of the optic of the "Stock" batts of the schedule batts of the schedule of the schedule batts of the schedule batts	200 PM	de la Cart Cancel	

17. After clicking <u>Book with One Click</u>, your appointment is scheduled. To view your booking, go to your account summary where you will see yourtime.



FAQs

- □ What if it says "this email is not valid"?
 - o re-enter your email, check spelling, punctuation
- □ Resetting Username and Password
 - o click reset username or reset password buttons and follow instructions
- □ What if I didn't receive a confirmation email?
 - o If you didn't receive a confirmation email check your spam folder. Older email accounts such as Yahoo can send messages to spam
- □ What if it says my email is already in use?
 - o A family member may already have made an account with the email associated with your membership application
 - You may have made a Non-Member account using that email. Call the TSH Front Desk and have them remove your Non-Member Account. Once they do so you can follow the instructions to create a member account.
- □ What if my lap lane booking says that I haven't selected and time length and wont let me book?
 - o When you go into location reservations, on the far left section change the appointment type from All to Lap Lane Booking then proceed with the booking